

Maury Regional Health Utilizes Critical Alert Nurse Call System to Streamline Clinical Workflow & Reduce TCO

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System Flexibility and Excellent Customer Service Key Decision Factors for Expansion of Critical Alert to Wayne Medical Center

Jacksonville, FL – June 19, 2017 - Critical Alert Systems, a leading provider of nurse call solutions for hospitals and health systems, today announced that Maury Regional Health (MRH), a Top 15 Nationally Recognized Health System serving 200,000 people across southern Middle Tennessee, has achieved improved clinical workflow, operational efficiency, and reduced Total Cost of Ownership (TCO) through the use of its nurse call system. Maury Regional Medical Center (MRMC), the system's flagship facility, first became a Critical Alert customer in 2009.

Wayne Medical Center in Waynesboro, TN, part of the Maury Regional Health system, also recently deployed Critical Alert's Nurse Call System at its facility. The decision to go with Critical Alert was based on the product's strong feature set, native integration with leading systems and devices, and long-term serviceability to significantly reduce TCO. Critical Alert's excellent track record with customer responsiveness and satisfaction at MRMC also played a key role in their choice.

"Our team relies on Critical Alert's Nurse Call System to assist our caregiver staff in their efforts to provide timely and efficient attention for the medical needs of our patients," stated Holly Kunz, Assistant Chief Nursing Officer at MRMC. "Further, the Critical Alert System eases the work of the caregiver staff and increases communication efforts by connecting the patient and families to the caregiver staff."

Both Maury Regional Medical Center and Wayne Medical Center utilize Critical Alert's Nurse Call System and Real Time Location Service (RTLS) products tightly integrated with Cisco IP phones carried by its nursing staff and caregivers. Nurses and caregiver staff efficiently receive notifications and alerts on their phones regarding patient requests and medical matters based on the closest proximity location to the patient, and the expertise required to fulfill the response.

"The long term financial aspects and technical requirements for providing excellent patient care made selecting a nurse call system and vendor a strategically important decision for organization," said Teresa Grimmitt, CEO of Wayne Medical Center. "Choosing Critical Alert enabled us to realize significant efficiency benefits for training, service, and support by standardizing on the same system as MRMC, and the fact that Critical Alert provided such outstanding service to them over the years made our decision that much easier."

Critical Alert's Nurse Call System features native integrations with industry leading wireless clinical communications devices, smart phones, Real-Time Locating Systems (RTLS), and other third-party

alarms. This important functionality is native within the application, streamlining clinical communications between patient and staff, lowering instances of unnecessary clinical interruptions, while providing a more robust workflow reporting and optimization capability.

About Critical Alert Systems

Critical Alert Systems offers the most advanced, easy-to-use, reliable and secure Nurse Call solution on the market. The company's portfolio of software, hardware products and integrated partner offerings help hospitals drive down costs while improving their quality of care. Our focus on clinical productivity, innovative use of technology and patient safety leads to quieter, more efficient units, improved outcomes for patients and better utilization of nursing resources. For more information, visit: www.nursecall.com. Follow Critical Alert on LinkedIn and Twitter.

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